



Ronald McDonald House®
of Western Michigan

Cleaning and Safety Procedures

At RMHWM, we understand the gravity of COVID-19 and we are taking it seriously. We've implemented many safety precautions and added intense cleaning protocols to make sure everyone at RMHWM stays safe. We are also prepared to make adjustments as necessary.

Below is a summary of the actions we are taking to keep you and our community safe and healthy:

CLEANING:

- Volunteers clean and sanitize surfaces and high touch areas as they work and at the end of their shift
- RMHWM Housekeeper thoroughly cleans surfaces between volunteer shifts
- Volunteer spaces are fogged with disinfectant daily

SAFETY:

- Volunteers enter through a separate, private entrance
- Temperature checks and wellness questionnaire performed on all staff and volunteers at the beginning of every shift
- Volunteers sign in for contact tracing, if ever necessary
- Staff and volunteers wear masks at all times
- Volunteers wear gloves while handling food
- RMHWM provides ingredients to reduce cross contamination
- Volunteer work is done in a separate, private room while observing social distancing

**Contact our Volunteer Manager at
khapner@rmhwm.org with any questions or
concerns.**